

Missouri Medicaid Telehealth Services Billing & Coding Cheat Sheet

Missouri HealthNet covers Telehealth services. MO HealthNet allows any licensed healthcare providers, enrolled as a MO HealthNet provider, to provide telehealth services if the services are within the scope of practice for which the health care provider is licensed. The services must be provided with the same standard of care as services provided in person.

Telehealth services may be provided to a MHD participant, while at home, using their telephone. The originating site facility fee cannot be billed to MO HealthNet when the originating site is the participant's home.

There is not a separate telehealth fee schedule. Reimbursement to health care providers delivering the medical service at the distant site is equal to the current fee schedule amount for the service provided.

- Waiving the requirement that physicians must have an established relationship with the patient before providing services via telehealth.
- Waiving the co-payment for any services provided by means of Telehealth.
- **Allowing the use of telephone for telehealth services.**
- **Allowing quarantined providers and/or providers working from alternate sites or facilities to provide and bill for telehealth services. These services should be billed as distant site services using the physician's and/or clinic provider number.**
- Waiving the requirement that, in order to treat patients in this state with telemedicine or telehealth, health care providers shall be fully licensed to practice in this state. MHD will allow providers to bill for telehealth services as long as they are licensed in the state in which they practice.

The **originating site** is where the MO HealthNet participant receiving the telehealth service is physically located for the encounter. Procedure code **Q3014** is used by the originating site to receive reimbursement for the use of the facility while telehealth services are being rendered.

The **distant site** is where the health care provider is physically located while providing health care services by means of telehealth. The originating site fee and distant site services can be billed by the same provider for the same date of service as long as the distant site is not located in the originating site facility.

Reimbursement to the health care providers delivering the medical service at the distant site is equal to the current fee schedule amount for the service provided. Use the appropriate CPT code for the service along with "**place of service**" **02** when submitting telehealth claims for the distant site.

HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA): Effective immediately, the HHS Office for Civil Rights (OCR) will exercise enforcement discretion and waive penalties for HIPAA violations against health care providers that serve patients in good faith through everyday communications technologies, such as FaceTime or Skype, during the COVID-19 nationwide public health emergency.

FAQ link to the federal guideline: <https://www.hhs.gov/hipaa/for-professionals/special-topics/hipaa-covid19/index.html>

Links used to provide the information for this cheat sheet can be found on the below:

<https://dss.mo.gov/mhd/providers/pages/provtips.htm#200326telehealth>



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HIPAA waivers during epidemic: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>