APPOINTMENT REMINDERS
For Reminders and Recalls via Email, Voice, or Text

Key Benefits

- Saves staff effort

- Reduces the number of no shows

- Sends reminder messages via HIPAA-compliant text, email or phone, with Confirm or Canceled response options

- Provides interactive and mobile-ready communications with patients

- Messages in English or Spanish

The Appointment Reminders functionality facilitates HIPAA-compliant patient appointment reminders and recalls, scheduled with just one push of a button. This reduces the need for manual calls to be made to the patient.

Patient Reminders: Administrators can create the message (in English or Spanish) via email, voicemail, or text message. They can also choose the frequency of the message, up to 3 reminders per appointment. Administrators can add tokens to the message for patients to either confirm or cancel the appointment. The end-user only has to select one button when scheduling an appointment, as the solution does the rest!

Patient Recalls: Automate patient outreach and increase patient engagement with our patient recalls feature. Simply set the constraints, configure a message, then send to all patients who meet the criteria. The message is sent with just one push of a button. This feature is ideal for health organizations needing to know who received a particular treatment and needs to be recalled for follow-up care.

Scan to Learn More

250+	55.8M+	32+	$622M+	99%+
CUSTOMERS	LIVES COVERED	STATES COVERED	IN CLAIMS PROCESSED	RENEWAL RATE

CONTACT US — Learn how you can improve your practice efficiency and workflow.

ABOUT PATAGONIA HEALTH

Patagonia Health's integrated EHR, Practice Management, and Billing solution is federally-certified and designed to improve departmental workflows using apps and cloud-based technology. We collaborate with public and behavioral health organizations to develop advanced features, empowering them to improve the well-being of their communities. For more information, visit patagoniahealth.com.