

What Makes Us Different?

When there are so many EHR solutions out there, it can be hard to tell them apart. Patagonia Health's integrated EHR, Practice Management, and Billing solution is proud to stand out, as our system is designed *specifically* for behavioral health organizations.



Electronic Health Record



Practice Management



Comprehensive Billing

Clinical Consulting

Outside of tech support, access to our clinical director allows you to have someone you can come to with specific clinical questions — who understands not only the software inside and out but also how to handle each aspect of a behavioral health practice. We are relationships-based, and our customers have a full team of support.



Billing Training with Specialists

We have Certified Professional Coders on staff (billing experts) who offer step-by-step training to your billing staff. We understand what you do in billing, and our specialists make sure you can utilize our solutions to make your workflows and billing processes seamless.



What I especially appreciated was their support team. They were fabulous in giving guidance and assistance. I couldn't have done my job without them. The Patagonia billing consultant [I worked with] was and is a great teacher and resource.

Jessica, Office Manager and Biller

Fully Integrated Clearinghouse

Say goodbye to third party fees — our solution includes a fully integrated clearinghouse. Our system helps create coding for claims and sends them to our internal clearinghouse to be sent to the payer. Any errors or rejections of those claims come back from the clearinghouse straight into the EHR. In addition, our system includes Eligibility Verification and Electronic Remittance Advice (ERA).



Award-Winning Customer Service

Lack of customer service is one of the biggest complaints we hear from users of other systems. With Patagonia Health, you have a true partner who listens and works collaboratively with you to optimize your experience. Our customer support team has won industry-best awards consecutively since 2015. We commit to being with you every step of the way — from demo to implementation to your every day work serving your community.



FEATURES	OTHER VENDORS	PATAGONIA HEALTH
Claim Processing <small>(average .49 cents per check)</small>	\$735/month*	\$0
Insurance Verifications <small>(average .18 cents per check)</small>	\$225/month*	\$0
Appointment Reminders <small>(average .09 cents per text)</small>	\$270/month*	\$0
Clearinghouse	\$49/month*	\$0
Telehealth	\$250/month*	\$0

*Approximate monthly variable fees, varying by users and volume.

Fixed-Rate Pricing Model

Other vendors love hiding fees — hosting fees, claim fees, hardware fees, 3rd party clearinghouse fees... the list goes on. While the price you see initially looks nice, your bill will probably not match your expectations. At Patagonia Health, you can rest assured your monthly bill will always be the same. There are no transaction fees here, as the price you are given upfront is the price you pay.

Certified and Secure

- HIPAA Compliant
- HITRUST Certified
- ONC Promoting Interoperability Certified
- Up-to-date on latest Cure's Act rules
- Cloud-based
- Role-based Access Control functionality (RBAC)
- HL7 Standard Capable



CONTACT US

Learn what makes Patagonia Health different.