

New Jersey Medicaid Telehealth Services Billing & Coding Cheat Sheet

The Department of Human Services, Division of Medical Assistance and Health Services is directing the Medicaid Managed Care Organizations and the Medicaid Fee for Service Program that MCOs and Medicaid/NJ FamilyCare will:

- Provide reimbursement to providers for telehealth, including tele-mental health services, in **the same manner as for face-to-face services as long as the services are performed to the same standard of care as if the services were rendered in-person.**
- Waive site of service requirements for telehealth, allowing NJ licensed clinicians (such as physicians, nurse practitioners, clinical psychologists, and licensed clinical social workers) to provide telehealth from any location and allowing individuals to receive services via telehealth from any location.
- **Permit use of alternative technologies for telehealth such as telephonic and video technology commonly available on smart phones and other devices.**

The Governor directed departments to identify opportunities to support broader access and departments have identified opportunities:

- waiving of co-pays,
- allowing the use of **telephonic telehealth and tele-mental health services,**
- allowing patients to use services from the comfort of their own homes,
- and increasing flexibility in the technological platforms used to deliver services and more.

HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA): Effective immediately, the HHS Office for Civil Rights (OCR) will exercise enforcement discretion and waive penalties for HIPAA violations against health care providers that serve patients in good faith through everyday communications technologies, such as FaceTime or Skype, during the COVID-19 nationwide public health emergency.

FAQ link to the federal guideline: <https://www.hhs.gov/hipaa/for-professionals/special-topics/hipaa-covid19/index.html>

Links used to provide the information for this cheat sheet can be found on the below:

<https://www.state.nj.us/humanservices/news/press/2020/approved/20200323.html>

<https://www.nj.gov/governor/news/news/562020/20200322b.shtml>

https://www.nj.gov/health/cd/topics/covid2019_healthcare.shtml#1

<https://visuwell.io/telemedicine-reimbursement/new-jersey-telemedicine-telehealth-reimbursement-overview/>