



Integrated Voice/Text/Email Appointment Reminder System

The Communicator App is a built-in electronic automated "patient reminder system" that is completely integrated with the Patagonia Health EHR software.

- ▶ Reminder messages can be sent via text, email or phone
- ▶ Easy-to-use
- ▶ Provides interactive and mobile-ready communications with patients
- ▶ Available in English and Spanish

Key Benefits

- ✓ Saves staff effort
- ✓ Decreases departmental expenses
- ✓ Reduces the number of no shows
- ✓ Improves organization's image

Savings: Manual calling vs. Communicator App

- Assuming 30 calls/day at 4 minutes/call
- Assuming average hourly pay rate \$13/hr

Savings with the Communicator App

- Save 2 hours/day
- Save \$572/month or \$6,840/yr



"The Communicator App is very easy-to-use, as are the other parts of the EHR system. Once we got the instructions for set-up, it was quite self-explanatory,"



-Elizabeth Buffaloe, Administrative Assistant/Deputy Registrar, Halifax County Public Health System.

ADDITIONAL RESOURCES

Case Study <http://patagoniahealth.com/case-study-communicator-app/>

<https://www.linkedin.com/company/patagonia-health>

<https://twitter.com/patagoniahealth>

