

# HIV CASE MANAGEMENT

HIV Testing, Tracking, Case Management, and Other Services

By consulting with public health departments, Patagonia Health developed HIV case management functionalities to better support the needs of clinics who provide HIV testing, assessments, tracking, and case management. Our built-in forms, documentation, and templates focus on the client and address treatment needs.

## In addition, our functionalities include:

- Configured workflow and clinic templates to meet your state requirements and clinic needs
- All core case management components, including STD/HIV testing, assessment, care planning, treatment adherence notes, and intervention and recovery plans
- All treatment and care of the client hidden unless user has been given permission in the system, with digital signature captures for required supervisor sign-off
- Initial comprehensive assessment, reassessment, service plans, and case closure summary
- General referrals documentation and information, all in one location
- Clinician caseload management App for limit requirements
- Coordination of service delivery arrangements that promote continuity of care
- Pharmacy App to support 340b programs

## Key Benefits

- Integrated case management tools and plans
- Adherence to state requirements
- Standard HIV/STD templates and forms included
- Connection to 3000+ payers
- Real-time insurance eligibility checks and sliding fee scale
- Fully-integrated billing system, no dual entry
- ONC Promoting Interoperability certified, for strict privacy and security compliance



Scan to  
Learn More

300+

CUSTOMERS

60M+

LIVES COVERED

38+

STATES COVERED

\$622M+

IN CLAIMS PROCESSED

98%

RETENTION RATE



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Learn how you can improve your reporting processes.

ABOUT  
PATAGONIA  
HEALTH

Since 2009, Patagonia Health has been a foundation for those who provide essential care to their communities. Our integrated EHR, Practice Management, and Billing solutions are designed for public and behavioral health organizations nationwide. We are dedicated to award-winning customer service from implementation to ongoing training and support. We develop authentic partnerships with our customers to meet their ever-changing needs. For more information, please visit our website.