

North Dakota Medicaid Telehealth Services Billing & Coding Cheat Sheet

To address COVID-19 concerns, ND Medicaid is issuing this temporary telehealth policy to provide flexibility for members and providers to receive and deliver services. This policy covers services rendered on dates of service that fall between March 20, 2020 and the date the national emergency, as authorized in Title V of the Stafford Act, is declared over.

Services provided to members via telehealth that are eligible for reimbursement must be services covered by ND Medicaid. Similar to existing policy, the totality of the communication of the information exchanged between the provider and the member during the course of the telehealth service must be of an amount and nature that would be sufficient to meet the key components and/or requirements of the same service when rendered via a face-to-face interaction.

Telehealth services must:

- Maintain visual or audio contact between the provider and member.
- Be medically appropriate and necessary with supporting documentation included in the member's clinical medical record.
- Use appropriate coding as noted below:

Modifier(s):

GT or 95 - Via interactive audio and video telecommunication systems. Billed by performing provider for real time interaction between the provider and member who is located at a distant site from the reporting provider.

CR - Modifier CR must be used if the service is delivered via a non-HIPAA compliant platform.

Place of Service 02

Temporary Expanded Coverage:

- Telephone services use codes 99441-99443
- For established patients
- Modifier CR

HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA): Effective immediately, the HHS Office for Civil Rights (OCR) will exercise enforcement discretion and waive penalties for HIPAA violations against health care providers that serve patients in good faith through everyday communications technologies, such as FaceTime or Skype, during the COVID-19 nationwide public health emergency.

FAQ link to the federal guideline: <https://www.hhs.gov/hipaa/for-professionals/special-topics/hipaa-covid19/index.html>

Links used to provide the information for this cheat sheet can be found on the below:

<http://www.nd.gov/dhs/info/covid-19/docs/policy-medicaid-temporary-telehealth.pdf>

<https://www.nd.gov/dhs/info/covid-19/index.html>